

DOLLAPEE PRIVATE LIMITED - TERMS OF USE

These terms and conditions (“**Terms of Use**”) govern access to and use of the website remitwise.in and related mobile applications and platforms (“**Dollapee Platform**”) operated by Dollapee Private Limited, a company incorporated under the Companies Act, 2013, bearing CIN U72100HR2016PTC117916 having its registered office at Building No. 9A, 15th Floor, DLF Cyber City, Gurgaon, Pin – 122002 (“**Dollapee**”, “**We**”, “**Us**”, or “**Our**”).

This document is an electronic record generated in accordance with the Information Technology Act, 2000 and the rules made thereunder (as amended till date). By accessing the Dollapee Platform, providing Your information or availing any product or services which are offered, you (“**User**”/“**You**”/“**Your**”) expressly agree to have read the terms and conditions which are set out in herein and agree to be bound such terms and conditions which constitute a legally binding agreement between You and Dollapee. All policies, terms and disclaimers as provided on the Dollapee Platform including the [Privacy Policy](#) shall form part of these Terms of Use.

Please note that the services are not intended for use by persons below the age of 18 years. If you are below 18 years of age, please do not create an account or access / attempt to access any services which are offered on the Dollapee Platform.

1. ABOUT DOLLAPEE PLATFORM

Dollapee operates and manages the Dollapee Platform under the brand ‘*Remitwise*’ which provides a simple and convenient way to avail outward remittance services provided by third parties which are licensed to operate as ‘authorised dealers’ and provide such remittance services (“**Fx Partners**”). Customers desirous of availing such services may sign up on the platform and select the purpose for which such remittances are proposed and the intended beneficiaries who are required to receive such amounts. Dollapee Platform leverages its partnerships with Fx Partners to assist the Users by facilitating the transfer of such funds to the intended beneficiaries (“**Dollapee Services**”).

Please note that while providing such services through the Dollapee Platform:

- 1.1 ***Dollapee does not represent or otherwise warrant that it is registered or regulated by any financial sector regulators such as the Reserve Bank of India (RBI) for providing such services. Dollapee acts as an intermediary which partners with Fx Partners who are licensed by RBI to facilitate remittances by its Users to intended beneficiaries. Dollapee does not engage in conversion, purchase or sale of foreign exchange, undertake any remittances on behalf of any third parties or otherwise undertake any authorised dealer related activities;***
- 1.2 ***Dollapee does not handle the funds directly. We integrate with payment gateways to facilitate transfer of funds from Your source account (card, bank account etc.) to Fx Partners’ account. Such Fx Partners facilitate the remittance to Your intended beneficiaries.***
- 1.3 ***Provision of remittance services by Fx Partners is subject to applicable laws including Foreign Exchange Management Act, 1999 and rules, regulations, guidelines and circulars issued by RBI. Such Fx Partners may verify the information submitted by You including details pertaining to identity, source of funds, purpose of transfer etc. and may approve / reject any transactions in line with their regulatory obligations under applicable laws.***

2. DOLLAPEE ACCOUNT CREATION

If you wish to avail services, You will be required to create an account (“**Dollapee Account**”) by clicking “*Sign In*” tab as available on the Dollapee Platform. The Dollapee Account which You create will be linked to Your mobile number which You provide at the time of creating Your Dollapee Account.

As a first-time User, the Dollapee Platform will also require You to provide identifying information such as your name, address, email and mobile number which Dollapee will securely save. The information You provide for payment, along with any other details stored to facilitate transactions (“**Personal Data**”), may be linked to Your Dollapee Account for future use.

You may use the same Dollapee Account to undertake any transactions in future as well. Please note that creation of a Dollapee Account does not automatically entitle You to receive one or more remittance services. In addition, when You undertake any transaction for remittance of monies outside India, Fx Partners which are facilitating such remittance services may separately undertake customer due diligence measures by onboarding You as a customer on their systems.

You can make any amendments or updates to Your Dollapee Account by accessing the “*Account*” section on the Dollapee Platform. You are solely responsible for maintaining the confidentiality of Your Dollapee Account and for all activities that occur through it. Dollapee shall not be liable for any loss or damage resulting from Your failure to safeguard access to Your Dollapee Account.

3. HOW WE PROVIDE ‘REMITWISE’ SERVICES

3.1. Users who are registered and using a Dollapee Account, may utilise the Dollapee Services for undertaking remittances to intended beneficiaries for the following purposes:

- (a) Student living expenses
- (b) Family maintenance

These purposes may be expanded to include other transactions as well from time to time which are otherwise permissible under LRS.

3.2. The maximum amounts for an individual transaction or for transactions as a whole in a financial year as well as the permitted purposes for which a transaction is undertaken, may vary from time to time. While Dollapee will endeavor to ensure that features of the Dollapee Platform are modified from time to time to capture the modifications under the LRS, however, one or more types of transfers or amounts may even if initiated be rejected subsequently by Fx Partners taking into any amendments to the LRS.

3.3. For use of the Dollapee Services, You will be required to provide mandatory information and documents as specified on the Dollapee Platform such as identity information (name, PAN, address etc), occupation, purpose of transfer, source of income, details of receivers i.e. intended beneficiaries such as bank details, address and relationship. Please refer to the [list of documents](#) which are required to be submitted for different types of remittances. Such information may be sought post completion of payment from your end as well.

3.4. Please note that information as provided by You may be utilised by Dollapee and its partner entities to verify the same for its accuracy, correctness and completeness for processing of the outward transactions. As such, please note that:

- 3.4.1 You need to ensure that remittances are in compliance with the annual LRS limits in a financial year as may be specified by RBI;
 - 3.4.2 You agree and understand that authorised partners may be required to conduct KYC, AML, and background checks prior to processing any transaction. By entering into these Terms of Use You expressly authorise Us to share information with Our partners for undertaking such verification.
 - 3.4.3 We and Our partner banks reserve the right to reject processing of outward remittances at our discretion where information submitted is not accurate or complete, does not match information which is shared, exceeds the limits as specified under LRS or for any other reason.
 - 3.4.4 In case of any discrepancies or if any additional documents are required, Dollapee may reach out to You for furnishing such documents. You further confirm that all documents and information submitted by You will be legitimate and genuine. If any additional documents are required, You will furnish the same as and when requested by Dollapee.
 - 3.4.5 You need to further ensure that all payments are made from Your own bank account held with a bank located in India.
- 3.5. Dollapee also facilitates collection of payments pursuant to an integration with payment gateway partners which provide the checkout options as may be visible to You. Once You undertake payment through one or more payment channels made available to You, funds are deducted from Your account and remitted to the Fx Partner.
 - 3.6. Upon completion of payment and submission of all information, a form being 'Individual resident application cum A2 Form for purchase of foreign exchange' ("**A2 Form**") is generated. This form is generated basis the information pertaining to a transaction as may be provided by You. Dollapee understands that You have verified the particulars before proceeding to sign the A2 Form. Please note the A2 Form will be utilised by the partner entities for onward submission to RBI.
 - 3.7. Upon submission, a transaction summary is generated which provides You with the transaction reference number and other details of the transaction for remittances. Transaction summary is an indication of the order placed with Dollapee. Once approved for transfer by the partner entities, this amount will be credited to the intended beneficiaries within 2-3 working days subject to receipt of such amounts in the designated bank accounts. Upon successful completion, You will also receive an email intimation / dashboard notification which confirms the same.
 - 3.8. If transaction is however rejected by the Fx Partner, the amount will be refunded to You within 7-14 business days.

4. CHARGES

- 4.1. In consideration of the provision of Dollapee Services, Dollapee may collect certain charges including bank charges, Nostro charges, GST and Tax Collected at Source (TCS). In addition, the Dollapee Platform also provides a real time live foreign exchange rate on the Dollapee Platform as per the applicable currencies.
- 4.2. Applicable fees, exchange rates, and charges will be disclosed prior to transaction confirmation and may vary based on regulatory or banking requirements. Please note that:
 - 4.2.1 Foreign exchange rate is generated by Dollapee Platform with the use of third party service providers which provide real time values of the foreign exchange rates as are

prevalent at the time when you are initiating a transaction for payment. The actual amount which is transferred may vary at the time of onward remittance to the intended beneficiaries. Such difference may occur for reasons beyond the control of Dollapee or its partner entities including on account of delay in submission of mandatory information as required for approving or authorising a transaction by You after completing payment, modification in the foreign exchange rates provided by third party entities etc. As such Dollapee does not provide any guarantee that the foreign exchange rate will remain constant after completion of payment.

4.2.2 Charges (bank charges, nostro charges, GST, TCS) are subject to variation and may vary depending on each transaction or purpose for which a transaction is processed.

4.2.3 Dollapee reserves its right to modify its pricing structure from time to time. Any updated charges will be duly reflected at the time when any transaction is initiated for payment.

5. CANCELLATION & REFUND

5.1. Please note that once a transaction is initiated for outward remittance, We do not permit any cancellation of such transaction. You are advised to review all information carefully (including applicable charges) before proceeding to initiate any transaction.

5.2. Dollapee and / or its Fx Partners may cancel / reject processing of any transactions including where (a) processing of a transaction is not permitted under applicable laws or (b) insufficiency or discrepancies in the documents or information which is submitted. Where any transaction is rejected by Dollapee and / or its Fx Partner, the transaction amount will be returned / refunded to your source account within 7 – 14 Business Days. If You are unable to submit any documents which are sort and wish to cancel a transaction You may write to Us at support@remitwise.in, We will access if such transaction can be cancelled for processing of refunds.

6. USER REPRESENTATIONS

By using the Dollapee Services, You represent, warrant, and agree to the following:

6.1 You confirm that You are at least 18 years of age and that You are legally competent to contract under Indian law;

6.2 You will not use Dollapee Services for any fraudulent, unlawful, or abusive purpose. Specifically, You will use the remittance services for the specific purposes which You indicate on the Dollapee Platform and not use the Services for any activity which is violative of applicable laws (including Foreign Exchange Management Act, 1999 and its applicable circulars, rules and guidelines and Prevention of Money Laundering Act, 2002);

6.3 You will not provide information that You do not have the right to use, or use another person's name with the intent to impersonate them, or attempt in any manner to access the Dollapee Account or other security information of any other user;

6.4 You will use the Dollapee Services solely for Your own internal, personal, non-commercial purposes, not on behalf of or for the benefit of any third party, and only in a manner that complies with all applicable laws, including export laws;

- 6.5 You will not share Your Dollapee Account with anyone, and You must protect the security of Your account details;
- 6.6 You are responsible for the security of the device through which Your Dollapee Account is accessed and for any activity associated with Your account;
- 6.7 You have obtained a valid consent from the beneficiaries to share their details with Us on their behalf for the purpose of availing Dollapee Services;
- 6.8 You have provided accurate, complete, and up-to-date personal, financial and beneficiary information during registration and use of services. For the avoidance of doubt, Dollapee is not responsible for delays or failures caused by incorrect information provided by You;
- 6.9 Use the Dollapee Platform only for lawful purposes and not misuse the Dollapee Platform for fraudulent or prohibited transactions;
- 6.10 Maintain confidentiality of Your Dollapee Account's login credentials;
- 6.11 You shall not host, display, upload, modify, publish, transmit, update or share any information which:
- 6.11.1 belongs to another person and to which You do not have any right to;
 - 6.11.2 is grossly harmful, harassing, blasphemous, defamatory, obscene, pornographic, paedophilic, libelous, invasive of another's privacy, hateful, or racially, ethnically objectionable, disparaging, relating or encouraging money laundering or gambling, or otherwise unlawful in any manner whatever; or unlawfully threatening or unlawfully harassing including but not limited to "indecent representation of women" within the meaning of the Indecent Representation of Women (Prohibition) Act, 1986;
 - 6.11.3 is misleading in any way;
 - 6.11.4 is patently offensive to the online community, such as sexually explicit content, or content that promotes obscenity, paedophilia, racism, bigotry, hatred or physical harm of any kind against any group or individual;
 - 6.11.5 harasses or advocates harassment of another person;
 - 6.11.6 involves the transmission of "junk mail", "chain letters", or unsolicited mass mailing or "spamming";
 - 6.11.7 promotes illegal activities or conduct that is abusive, threatening, obscene, defamatory or libellous;
 - 6.11.8 infringes upon or violates any third party's rights *[including, but not limited to, intellectual property rights, rights of privacy (including without limitation unauthorized disclosure of a person's name, email address, physical address or phone number) or rights of publicity]*;

- 6.11.9 promotes an illegal or unauthorized copy of another person's copyrighted work (see "Copyright complaint" below for instructions on how to lodge a complaint about uploaded copyrighted material), such as providing pirated computer programs or links to them, providing information to circumvent manufacture-installed copy-protect devices;
- 6.11.10 contains restricted or password-only access pages, or hidden pages or images (those not linked to or from another accessible page);
- 6.11.11 provides material that exploits people in a sexual, violent or otherwise inappropriate manner or solicits personal information from anyone;
- 6.11.12 provides instructional information about illegal activities such as making or buying illegal weapons, violating someone's privacy, or providing or creating computer viruses;
- 6.11.13 contains video, photographs, or images of another person (with a minor or an adult);
- 6.11.14 tries to gain unauthorized access or exceeds the scope of authorized access to the Dollapee Platform or to profiles, blogs, communities, account information, bulletins, friend request, or other areas of the Dollapee Platform or solicits passwords or personal identifying information for commercial or unlawful purposes from other users;
- 6.11.15 interferes with another user's use and enjoyment of the Dollapee Platform or any other individual's user and enjoyment of similar services;
- 6.11.16 refers to any platform or URL that, in Our sole discretion, contains material that is inappropriate for the Dollapee Platform or any other platform, contains content that would be prohibited or violates the letter or spirit of these Terms of Use;
- 6.11.17 harm minors in any way;
- 6.11.18 infringes any patent, trademark, copyright or other proprietary rights or third party's trade secrets or rights of publicity or privacy or shall not be fraudulent or involve the sale of counterfeit or stolen products;
- 6.11.19 violates any law for the time being in force;
- 6.11.20 deceives or misleads the addressee/ users about the origin of such messages or communicates any information which is grossly offensive or menacing in nature;
- 6.11.21 impersonate another person;
- 6.11.22 contains software viruses or any other computer code, files or programs designed to interrupt, destroy or limit the functionality of any computer resource; or contains any trojan horses, worms, time bombs, cancelbots, easter eggs or other computer programming routines that may damage, detrimentally interfere with, diminish value of, surreptitiously intercept or expropriate any system, data or personal information;
- 6.11.23 threatens the unity, integrity, defence, security or sovereignty of India, friendly relations with foreign states, or public order or causes incitement to the commission of any cognizable offence or prevents investigation of any offence or is insulting any other nation;

- 6.11.24 shall not be false, inaccurate or misleading;
- 6.11.25 shall not, directly or indirectly, offer, attempt to offer, trade or attempt to trade in any item, the dealing of which is prohibited or restricted in any manner under the provisions of any applicable law, rule, regulation or guideline for the time being in force;
- 6.11.26 shall not create liability for Us or cause Us to lose (in whole or in part) the services of Our internet service provider or other suppliers;
- 6.11.27 You shall not use any "deep-link", "page-scrape", "robot", "spider" or other automatic device, program, algorithm or methodology, or any similar or equivalent manual process, to access, acquire, copy or monitor any portion of the Dollapee Platform or any content, or in any way reproduce or circumvent the navigational structure or presentation of the Dollapee Platform or any content, to obtain or attempt to obtain any materials, documents or information through any means not purposely made available through the Dollapee Platform. We reserve Our right to bar any such activity;
- 6.11.28 You shall not attempt to gain unauthorized access to any portion or feature of the Dollapee Platform, or any other systems or networks connected to the Dollapee Platform or to any server, computer, network, or to any of the services offered on or through the Dollapee Platform, by hacking, password "mining" or any other illegitimate means;
- 6.11.29 You shall not probe, scan or test the vulnerability of the Dollapee Platform or any network connected to the Dollapee Platform nor breach the security or authentication measures on the Dollapee Platform or any network connected to the Dollapee Platform. You may not reverse look-up, trace or seek to trace any information on any other user of or visitor to Dollapee Platform, or any other customer, including any account on the Dollapee Platform not owned by You, to its source, or exploit the Dollapee Platform or any service or information made available or offered by or through the Dollapee Platform, in any way where the purpose is to reveal any information, including but not limited to personal identification or information, other than Your own information, as provided for by the Dollapee Platform;
- 6.11.30 You shall not make any negative, denigrating or defamatory statement(s) or comment(s) about Us or the brand name or domain name used by Us including the terms "Remitwise", Dollapee or partner entities (including Cashfree) or otherwise engage in any conduct or action that might tarnish the image or reputation, of Dollapee or otherwise tarnish or dilute any Dollapee's trade or service marks, trade name and/or goodwill associated with such trade or service marks, trade name as may be owned or used by Us. You agree that You will not take any action that imposes an unreasonable or disproportionately large load on the infrastructure of the Dollapee Platform or Dollapee's systems or networks, or any systems or networks connected to Dollapee;
- 6.11.31 You agree not to use any device, software or routine to interfere or attempt to interfere with the proper working of the Dollapee Platform or any transaction being conducted on the Dollapee Platform, or with any other person's use of the Dollapee Platform;
- 6.11.32 You may not forge headers or otherwise manipulate identifiers in order to disguise the origin of any message or transmittal You send to Us on or through the Dollapee

Platform or any service offered on or through the Dollapee Platform. You may not pretend that You are, or that You represent, someone else, or impersonate any other individual or entity;

6.11.33 You may not use the Dollapee Platform or any content for any purpose that is unlawful or prohibited by these Terms of Use, or to solicit the performance of any illegal activity or other activity which infringes the rights of Dollapee and / or others;

6.11.34 Solely to enable Us to use the information You supply Us with, so that we are not violating any rights You might have in Personal Data, You agree to grant Us a non-exclusive, worldwide, perpetual, irrevocable, royalty-free, sub-licensable (through multiple tiers) right to exercise the copyright, publicity, database rights or any other rights You have in Personal Data, in any media now known or not currently known, with respect to Personal Data. We will only use Personal Data in accordance with these Terms of Use and [Privacy Policy](#) applicable to use of the Dollapee Platform.

Any violation of the foregoing may result in the termination of Your right to use or access the Dollapee Services. Dollapee reserves the right to block such activity and to seek damages from You for any violations as set forth herein.

7. HOW DOLLAPEE PROTECTS YOUR PRIVACY

Personal Data is processed in accordance with the [Privacy Policy](#) which is incorporated by reference herein.

8. OWNERSHIP ON PROPRIETARY INFORMATION

You acknowledge and agree that the Dollapee Services, including, without limitation, all content, dashboard, copyrighted and proprietary materials, websites, social media accounts, service modifications, enhancements, features, updates, and any originals or copies thereof, together with all rights associated with intellectual properties (“**Proprietary Information**”), are solely owned by Dollapee. Other than the limited rights and licenses expressly granted to You under these Terms of Use, You do not obtain any rights, title, or interest in the Proprietary Information.

9. ACCOUNT TERMINATION

You are free to terminate Your Dollapee Account at any time by contacting us at support@remitwise.in. We may retain backups of all Your Personal Data for such duration as may be required under applicable laws and for Dollapee’s operational purposes. Please review the [Privacy Policy](#) along with these Terms of Use to understand how We handle the information You provide to Us after You stop using the Dollapee Services.

Dollapee also reserves the right to terminate or suspend Your access to the Dollapee Services or Your Dollapee Account, at its discretion and for any reason, including if You breach these Terms of Use, required by law or regulatory authorities, fraud, misuse or suspicious activity is detected, false or misleading information is provided. Dollapee shall have the sole authority to determine whether You have violated any of the restrictions set out in these Terms of Use.

10. MODIFICATIONS TO THE DOLLAPEE SERVICES & TERMS OF USE

Dollapee continually enhances the Dollapee Services, and as a result, they may change over time. We may suspend or discontinue any portion of the Dollapee Services, introduce new features, place limitations on certain features, or restrict access to some or all of the Dollapee Services.

We reserve the right to modify or supplement these Terms of Use at any time, with prospective effect only, and to change, remove, discontinue, or impose conditions on the use of Dollapee by posting such updates on our website. We may notify You of such changes through email, notices on our website, or other reasonable methods. If You do not agree to any modification, Your sole and exclusive remedy is to stop using the Dollapee Services. You may determine when these Terms of Use were last revised by reviewing the “*last updated*” date at the top of these Terms of Use. Continued use of the Dollapee Platform constitutes acceptance of the updated Terms of Use.

11. WARRANTY AND DISCLAIMER

Dollapee Services, including all content, software, functions, materials, and information made available on, provided in connection with, or accessible through Dollapee, are offered on an as is basis. To the maximum extent permitted by law, Dollapee makes no representations or warranties of any kind with respect to the Dollapee Services or any content, materials, information, or functions made available through Dollapee.

Dollapee does not warrant that any portion of the Dollapee Services will be continuous, uninterrupted, error-free, or secure. Use of the Dollapee Services may be interrupted due to circumstances beyond Dollapee’s reasonable control, including delays caused by third-party entities with whom Dollapee has entered into agreements to enable the Dollapee Services. Dollapee will use commercially reasonable efforts to process payments promptly; however, Dollapee makes no representations or warranties regarding the time required to complete any transaction.

To the fullest extent permissible by law, Dollapee disclaims all warranties of any kind with respect to the Dollapee Services, including warranties of non-infringement, merchantability, or fitness for a particular purpose.

12. LIMITATION OF LIABILITY

We do not exclude or restrict our liability to You in any manner, where doing so would be unlawful. This includes liability for death or personal injury resulting from our gross negligence or the gross negligence of our employees, agents, or representatives, as well as liability for fraud or fraudulent misrepresentation. Nothing in this section or in these Terms of Use shall affect Your statutory rights as a User.

Except as set out above, in no event shall Dollapee be liable to You or to any third party, under any circumstances, for any indirect, incidental, consequential, special, punitive, or exemplary damages or losses, including but not limited to loss of profits, goodwill, use, data, or other intangible losses arising out of or in connection with the use of the Dollapee Services.

To the maximum extent permitted by law, Dollapee shall not be responsible for any loss or damage incurred by You, including but not limited to loss or damage arising from any reliance placed by You on the completeness, accuracy, or existence of any advertising, or resulting from any relationship or transaction between You and any advertiser or sponsor whose advertisements appear on the Dollapee Services, or due to any regulatory or bank related delays, actions taken in compliance with legal obligations.

Without limiting the foregoing, Dollapee shall have no liability for any failure or delay caused by circumstances beyond its reasonable control, including but not limited to governmental actions, acts of terrorism, earthquakes, fires, floods, or other acts of God, strikes or other industrial actions, power outages, or internet failures.

13. INDEMNITY

To the fullest extent permitted by applicable law, You agree to indemnify, defend, and hold Dollapee, its subsidiaries, officers, agents, employees, and directors harmless from and against any and all claims, liabilities, penalties, damages, fine, cost whether actual or consequential, losses, expenses, including attorneys' fees, arising out of or in any manner connected with third-party claims (“**Claim**”) relating to:

- 13.1 Your use of the Dollapee Services, including any actions taken by a third party through Your Dollapee Account;
- 13.2 Your breach or violation of these Terms of Use; and
- 13.3 Your violation of law.

In the event of any such Claim, we will make reasonable efforts to notify You of the Claim using the contact information associated with Your Dollapee Account, provided that any failure to provide such notice shall not relieve You of, or reduce, Your indemnification obligations under these Terms of Use.

14. DISPUTE RESOLUTION

This Agreement, and any dispute or Claim arising out of or relating to this Agreement, shall be governed by and interpreted in accordance with the laws of India. For the avoidance of doubt, all such disputes shall be subject to the exclusive jurisdiction of the courts located in Bengaluru.

15. COMMUNICATIONS

To facilitate communication with You, You consent to receive communications from Us, including e-mail, text messages, calls, WhatsApp, and push notifications at the cellular telephone number You provide. These communications may be sent using automatic telephone dialing systems and may include pre-recorded messages for purposes such as secondary authentication, reminders, and other notifications related to Your Dollapee Account and transactions.

You also consent to receive communications from Us via the email address and phone number You provide. We may send transactional text messages and e-mails to verify Your Dollapee Account or to inform You about transactions conducted on the Dollapee Platform.

You may opt out of receiving communications by following the unsubscribe options provided in each communication or through Your Dollapee Account.

16. MISCELLANEOUS TERMS

16.1 *Severability:* If any provision of these Terms of Use is found to be invalid, illegal, or unenforceable to any extent, that provision shall be limited or excluded to the minimum extent necessary so that these Terms of Use shall otherwise remain in full force and effect.

16.2 *Feedback:* If You provide any feedback to Dollapee regarding the functionality or performance of the Dollapee Services, including suggestions for improvements or identification of errors, You hereby assign to Dollapee all rights, title, and interest in such feedback. Dollapee may use such feedback freely, without payment or any restriction.

16.3 *Assignment:* You may not transfer or assign any rights or obligations under these Terms of Use without the prior written consent of Dollapee. However, Dollapee reserves the right to transfer or assign these Terms of Use, or any rights or obligations under them, at any time without Your consent.

16.4 *Contact Us:* You may reach out to us with any questions, or suggestions regarding these Terms of Use or the Dollapee Services. You may contact us at:

Email	Registered Address
support@remitwise.in	Building 9A, 15th floor, DLF Cyber City, DLF Phase 3, Sector 24, Gurugram, Haryana, Pin – 122022.